

December 2007

Re: **Notice of Change in Managing Agents to
Hawaiiiana Management Company, Ltd.**

Dear Royal Kunia Homeowners:

As a cost saving measure, your Board of Directors announces a change in managing agents. Hawaiiiana Management Company has been selected as Royal Kunia's managing agent, effective January 1, 2008. Hawaiiiana is the largest association management company in Hawaii and manages Waikele, Ewa By Gentry, Hawaii Loa Ridge, Waialae Iki 5, The City of Kapolei and many other large-scale associations. Mahalo to all directors and budget committee members for their hard work during the managing agent selection process.

Employees and Vendors Will Not Be Changed

Employees General Manager Albi Mateo, Diana Piilani and our vendors are employed/contracted by the Royal Kunia Community Association and will remain in place after the transition.

Mahalo Certified Management

We appreciate the years of service provided to our community by Certified Management, and wish their staff the very best. Certified Management is in the process of transitioning records to Hawaiiiana. We ask for your patience during this transition.

2008 Payment Coupons

Owners will be receiving information and maintenance/product fee coupons from Hawaiiiana by mid-December.

Prepayments

Owners who have prepaid their maintenance/product fees should rest assured that their account information will be transferred from Certified Management to Hawaiiiana. (A Big Mahalo to those who pay in advance!)

Payment by "Surepay" – Highly recommended

Many association members use "Surepay" to make their monthly maintenance/product fee payments. If you were a Surepay subscriber under Certified Management and would like this service to continue under Hawaiiiana, please complete the enclosed Surepay form. Surepay forms can be found on Hawaiiiana's website at www.hmcmgt.com. Should there be any questions contact Hawaiiiana accountant Imelda Mateo at 593-6326.

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Surepay service will not automatically continue after December 2007 because bank information is considered confidential and is not transferred. For your protection, a new form must be completed. Please make your January 2007 payment by check and send it along with your completed Surepay form. Surepay service will start with your February 2008 payment for owners who submit completed forms by January 15, 2008. Surepay arranged under Certified will only be continued through the month of December 2007. We regret this inconvenience.

Payment by Financial Institution

If you have a financial institution making your dues payment, please advise them that Hawaiiiana Management is your managing agent and that payments should be forwarded to:

Hawaiiiana Management Company, Ltd.
711 Kapiolani Blvd., suite 700
Honolulu, Hawaii 96813

Management Executive

Ms. Lillian McCarthy, AMS, CMCA, PCAM, MBA, will be our Management executive at Hawaiiiana. Lillian's direct line is (808) 792-0506 email lillianm@hmcmgt.com

We have already received favorable comments from owners regarding the change to Hawaiiiana. We look forward to a long and productive relationship with Hawaiiiana for the benefit of our association.

Happy Holidays,
ROYAL KUNIA COMMUNITY ASSOCIATION

Michael Freeman
President